

JACK R. GOETZ, Esq., Ph.D.
Private Dispute Resolution

5737 Kanan Road #408, Agoura Hills, CA 91301
Office Phone: 818-597-3297
Mobile Phone: 310-435-1492
Email: jackgoetz.mediator@gmail.com

DISPUTE RESOLUTION EXPERIENCE

My experience as a business owner and entrepreneur, as well as a former law school dean allowed me to build practical experience in informally resolving disputes between various constituencies. My teaching practice at USC Gould School of Law and prior undergraduate institutions has included training hundreds of new mediators, many of whom are now independently successful in mediating their own cases. I have guided hundreds of cases to resolution through mediation and chaired or been solo arbitrator for dozens of arbitrations. I also contribute to the leadership of the mediation community, having served 4 years on the SCMA Board (and its 2018 President) and 9 years on the MC3 Board (and its President since its formation in 2015).

I currently serve as an arbitrator for FINRA (Financial Industry Regulatory Authority) and the Los Angeles County Bar Association, and I have served 6 years as judge pro tem for the Los Angeles Superior Court.

MEDIATION STYLE

My economics and business background influences my mediation style, which is highly predisposed to risk assessment for each party in continuing the dispute in contrast to resolving it NOW. This risk assessment style can be tailored to all forms of mediation, including evaluative, facilitative, and transformative. The form I utilize for each mediation is largely driven by the disputants and tailored to honor the principle of self-determination.

DISPUTE RESOLUTION PRACTICE FOCUS AREAS

Mediation Practice Focus

- All types of Commercial Disputes/Business disputes, including but not limited to:
 - Breach of Contract
 - Business Torts
 - Employment Disputes
 - Partnership disputes
- Attorney Client Fee Disputes
- Neighbor-Neighbor Disputes
- Civil Harassment Restraining Orders

Arbitration Practice Focus

- Securities industry, including customer, intrafirm, and employment disputes
- Attorney Client Fee Disputes

OTHER RELEVANT WORK EXPERIENCE

Lecturer in Law, USC Gould School of Law (2017-present), teaching Mediation Theory and Practice. Began as a consultant for USC in 2015 in developing their alternative dispute resolution programs for graduate students before beginning my teaching the JD students in 2017. (August 2015-present)

President, MC3 (2015-present). This organization develops standards for mediators to emulate formalized professions; see <https://www.mc3certified.org/>

President, Educational Solutions 4 Change (Es4c). This non-profit organization operated by me and my wife, Jennifer Kalfsbeek-Goetz, assists non-profit and governmental groups with conflict resolution training, and all educational organizations in meeting accreditation standards. Conflict Resolution training for the Los Angeles Police Department, Office of the Ombuds (2016), the Los Angeles County Bar Association (2018-2020), the Riverside Community College District (2022), and the San Jose-Evergreen Community College District (scheduled 2024).

Business Faculty, Moorpark College (July 2018-present). Teaching Business Law and Introduction to Business for college freshmen and sophomores.

President, Southern California Mediation Association (SCMA)-2018. Served as SCMA's Secretary (2016) and Vice-President (2017) and served on the Board for four years from 2016-2019.

Faculty, Tseng College of Extended Learning, California State University at Northridge and then at California State University at Dominguez Hills, Academic Lead, Program on Mediation and Conflict Resolution (March, 2009- December, 2016)

Mediator and Arbitrator, Los Angeles County Bar Association, Attorney-Client Fee Disputes (2009 to present). Served as **Vice-Chair** from 2013-2022.

Mediator, Ventura County Superior Court Civil Mediator, Party Pay Panel and Approved Panel (March, 2008 to present)

Mediator, Los Angeles Superior Court Party Pay Panel and Pro Bono Random Select Panel (April, 2008 to May, 2013)

Temporary Judge, Los Angeles Superior Court (March 2012 to February, 2018)

Member, State Bar of California Committee on Alternative Dispute Resolution (September 2014 to September, 2017)

Arbitrator, FINRA Dispute Resolution, Board of Arbitrators (December 2007 to present): FINRA is the self regulatory organization that mediates and arbitrates disputes between securities dealers/brokers and/or their clients

Prior significant work experience includes Founding Dean and President, Concord Law School (1997-2004), now part of Purdue University Global; President, American Intercontinental University-LA (2006-2007); Senior Vice-President, University of the People (2011-2012); President, American Professional Testing Service, Inc. (1989-1997); 2nd Vice-President, HBJ Legal & Prof. Pubs. (1979-1989).

DISPUTE RESOLUTION HONORS, PRESENTATIONS, AND PUBLICATIONS

Awards

2014 Southern California Mediation Association, Award for Exceptional Service

2011 “Volunteer of the Year Award” for the Los Angeles Superior Court (LASC), Alternative Dispute Resolution for my work at CSUN in training new mediators for the LASC mediation panels and additionally volunteering my time to settle cases for LASC.

Presentations

October 2023, “Threats to Mediation Confidentiality Post-Girardi: How Mediators Can Better Protect the Parties’ Process and the Mediator’s Practice,” panelist, SCMA Annual Conference.

June 2023, “Promoting the Quality of Mediation,” panelist, ABA Dispute Resolution Committee, Court Committee.

March 2023, “How to Achieve the Best Outcome for your Client in Mediation,” panelist, SCMA Attorney Outreach Program.

November 2022, “Higher Ethics in Mediation—Providing Quality Assurance for Your Participants,” panelist, SCMA Annual Conference

September 2022, “Higher Ethics in Mediation—Providing Quality Assurance for Your Participants,” panelist, Virginia Mediation Network Annual Conference.

September 2021, “Raising the Standard: Discussing the Value of MC3 Mediator Certification for Today’s Mediator and Mediation Community,” panelist, Virginia Mediation Network Annual Conference.

October 2017, “Professionalizing Mediation: Understanding the Impact of Taking the Next Steps,” Association for Conflict Resolution Annual Conference.

March 2016, “Setting Standards for Mediators in the form of Voluntary Mediator Certification fulfills Public Expectations and Potentially Expands our Field,” panelist, SCMA Town Hall.

March 2015, “Voluntary Mediator Certification,” panelist, Orange County Mediation Conference.

November 2014, “Voluntary Mediator Certification, panelist, SCMA Annual Conference.

November 2013, “SCMA Mediator Certification Initiative,” panelist in a 1.5-hour presentation at the SCMA annual conference reporting on the committee’s year-long work and recommendation in seeking voluntary mediator certification.

November 2012, “Nuts and Bolts,” chairperson for a 3-hour presentation at the SCMA annual conference which met the requirements for mediating the litigated case for the Los Angeles Superior Court mediation panels.

Publications

“Serving the Public: The CASE for Formally Professionalizing Court-Connected and Litigated-Case Mediation,” published at www.jackgoetz.com

“The Value-Added Attorney (How to Make the Most of the Court Required Mediation Process),” published at www.jackgoetz.com

“Civil Harassment Mediation: A Settlement Friendly Environment,” published at www.jackgoetz.com
Reprinted as part of the Los Angeles Superior Court Civil Harassment Training Manual (February 2010).

“Effective Lawyering: How to Use Your Advocacy Skills in Mediation to Achieve Results for Your Client,”
presented as a MCLE presentation for The Rutter Group (November 2009)

EDUCATION

CAPELLA UNIVERSITY, Ph.D. Education (March 2006)
BOSTON UNIVERSITY SCHOOL OF LAW, J.D. (May 1979)
PEPPERDINE UNIVERSITY, M.B.A. (April 1990)
SAN DIEGO STATE UNIVERSITY, A.B., Economics (June 1976)

MEMBERSHIPS AND ASSOCIATIONS

State Bar of California, Bar Number 089672
Public member, National Baseball Hall of Fame